From: Stephen Best
To: Flock Safety Support
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara; Daniel Cohen; jake.sherman@flocksafety.com; Michael Balcorta
Subject: RE: Flock having difficulty with black plates
Date: Friday, May 3, 2024 7:02:25 AM

Thank you!

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

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From: Flock Safety Support <support@flocksafety.com>
Sent: Friday, May 3, 2024 6:54 AM
To: Stephen Best <sbest@cityofsantamaria.org>
Cc: brendon.norton@flocksafety.com; libby.landers@flocksafety.com; Eligio Lara <elara@cityofsantamaria.org>; Stephen Best <sbest@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>; jake.sherman@flocksafety.com; Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: RE: Flock having difficulty with black plates

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi Corporal Best,
We are indeed aware and our Machine Learning team is actively working on improving our model to account for this.

I appreciate the detail here and will pass it along to ensure they factor it into their efforts.

Stay safe,
Adam

---------- Original Message ----------
From: Stephen Best [sbest@cityofsantamaria.org]
Sent: 5/3/2024, 9:47 AM
To: libby.landers@flocksafety.com; support@flocksafety.com; jake.sherman@flocksafety.com; brendon.norton@flocksafety.com
Cc: elara@cityofsantamaria.org; sbest@cityofsantamaria.org; dcohen@cityofsantamaria.org; mbalcorta@cityofsantamaria.org
Subject: Flock having difficulty with black plates

Flock Safety,
Are you aware of your cameras having difficulty reading the black and yellow California plates?
A Lieutenant brought it to my attention when a surveillance team was following a vehicle with a black and yellow plate around town. Flock recorded the surveillance vehicle's plate but seldom recording the suspect vehicle's black and yellow plate. (Don't have more details at this time)

I tested All Cameras on black and yellow plate E039H0 over the past 7 days. There was only one night time image.
FYI

Searched 236 cameras from 4/26/2024 to 5/3/2024

Thursday, May 2, 2024

16:34	124 WB Hidden Pines (east of Ebony)
16:11	012 EB Skyway (west of Hwy 135)
11:51	129 WB McCoy (west of Broadway)
11:48	116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:24	062 NB Skyway (south of Airpark)
08:05	002 NB Broadway (north of Preisker)
08:03	103 SB Preisker (south of Portland)
07:54	071 NB Blosser (north of Rancho Verde)
07:54	069 NB Blosser (north of Cox)
07:52	075 NB Blosser (south of Fesler)
07:47	073 NB Blosser (south of Carmen)

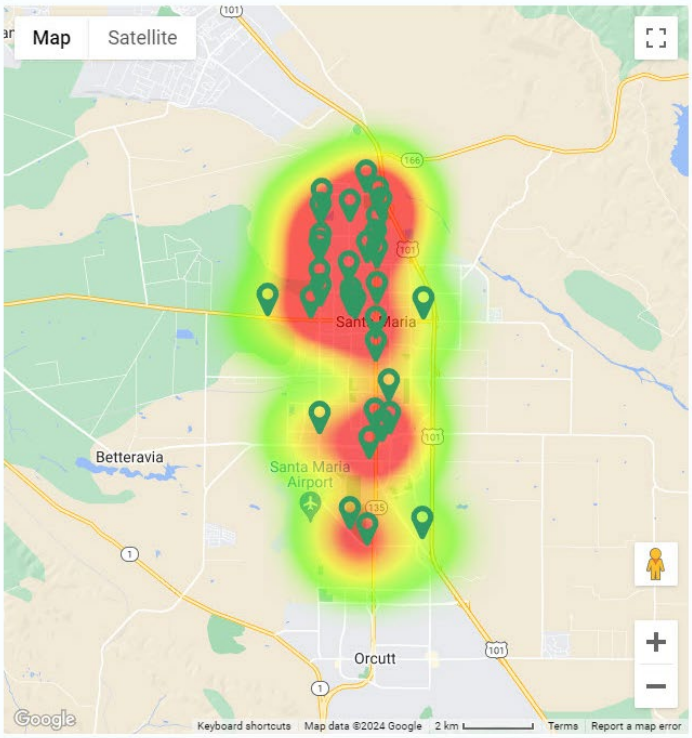
Wednesday, May 1, 2024

17:04	124 WB Hidden Pines (east of Ebony)
16:57	085 NB Broadway (south of Harding)
16:54	027 NB Broadway (north of Fesler)
16:51	087 NB Broadway (south of Orange)
16:50	029 NB Broadway (south of Morrison)
16:38	048 NB Miller (north of Battles)
16:37	042 NB Miller (north of Betteravia)

Vehicle Details

Plate: E039H0
Plate State: **california**, unknown
Plate Type: **regular**

Type: **Sedan**, SUV, Pickup
Make: **Dodge**, **Nissan**, Other, Ford
Color: **black**, unknown, silver_grey, white⚠



Searched 236 cameras from 4/26/2024 to 5/3/2024

Thursday, May 2, 2024

16:34 124 WB Hidden Pines (east of Ebony)
16:11 012 EB Skyway (west of Hwy 135)
11:51 129 WB McCoy (west of Broadway)
11:48 116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:24 062 NB Skyway (south of Airpark)
08:05 002 NB Broadway (north of Preisker)
08:03 103 SB Preisker (south of Portland)
07:54 071 NB Blosser (north of Rancho Verde)
07:54 069 NB Blosser (north of Cox)
07:52 075 NB Blosser (south of Fesler)
07:47 073 NB Blosser (south of Carmen)

Wednesday, May 1, 2024

17:04 124 WB Hidden Pines (east of Ebony)
16:57 085 NB Broadway (south of Harding)
16:54 027 NB Broadway (north of Fesler)
16:51 087 NB Broadway (south of Orange)
16:50 029 NB Broadway (south of Morrison)
16:38 048 NB Miller (north of Battles)
16:37 042 NB Miller (north of Betteravia)
16:09 012 EB Skyway (west of Hwy 135)
11:52 129 WB McCoy (west of Broadway)
11:50 116 WB Betteravia (east of Broadway-Lane 1 and 2)
08:29 062 NB Skyway (south of Airpark)
08:09 002 NB Broadway (north of Preisker)
08:08 103 SB Preisker (south of Portland)

07:53	071 NB Blosser (north of Rancho Verde)	+
07:52	069 NB Blosser (north of Cox)	+
07:50	075 NB Blosser (south of Fesler)	+
07:46	073 NB Blosser (south of Carmen)	+
Sunday, April 28, 2024		
18:05	058 NB Railroad (north of Rancho Verde)	+
18:02	026 NB Railroad (north of Alvin)	+
18:01	#10 NB Depot (north of Mill)(HA)	+
18:01	038 NB Depot (south of Chapel)	+
18:01	014 WB Main (east of Depot)	+
17:46	015 WB Main (west of Ranch)	+
14:13	002 NB Broadway (north of Preisker)	+
14:12	103 SB Preisker (south of Portland)	+
Saturday, April 27, 2024		
21:14	078 SB Blosser (south of Canal)	+
18:34	071 NB Blosser (north of Rancho Verde)	+
18:34	069 NB Blosser (north of Cox)	+
18:32	075 NB Blosser (south of Fesler)	+
16:19	#11 - WB West Main St @ Innovative Produce	+
16:18	007 WB Main (west of Kathleen)	+
16:16	076 SB Blosser (south of Alvin)	+
16:15	004 SB Blosser (south of Donovan)	+
16:13	119 WB Donovan (west of Pine)	+
16:11	#01 -SB-N Broadway	+
16:11	001 SB Broadway (south of Taylor)	+
16:09	103 SB Preisker (south of Portland)	+
Friday, April 26, 2024		
17:43	124 WB Hidden Pines (east of Ebony)	+
17:32	087 NB Broadway (south of Orange)	+
17:32	087 NB Broadway (south of Orange)	+
17:16	042 NB Miller (north of Betteravia)	+
17:16	042 NB Miller (north of Betteravia)	+
16:11	089 NB College (north of Santa Maria Way)	+
16:03	012 EB Skyway (west of Hwy 135)	+
11:55	129 WB McCoy (west of Broadway)	+
11:53	030 SB Broadway (south of Carmen-Lane 2 and 3)	+
08:28	062 NB Skyway (south of Airpark)	+
08:09	002 NB Broadway (north of Preisker)	+
08:09	103 SB Preisker (south of Portland)	+
07:57	071 NB Blosser (north of Rancho Verde)	+
07:56	069 NB Blosser (north of Cox)	+
07:55	075 NB Blosser (south of Fesler)	+
07:54	075 NB Blosser (south of Fesler)	+
07:48	073 NB Blosser (south of Carmen)	+

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